



## **Activity Options During COVID-19 Pandemic**

We are delighted to be able to reopen and to welcome customers to the centre again to experience some fantastic activities. Our priority during the COVID-19 pandemic is safety – that of our customers, our staff and our local community. With this in mind, we have made some changes to the activities we are providing which are explained below.

We are dedicated to providing fantastic outdoor experiences and we hope a lot of the changes we have made will increase the quality of the experiences we provide. With longer session times and smaller group sizes we are convinced that not only are we back, but we're back better than ever before and we can't wait to see you all.

### **Half Day Water Activities – Sailing, Windsurfing, Paddle Boarding OR Kayaking**

All activities are instructor led and include wetsuits and equipment. Each runs 1000-1300 or 1400-1700 including getting kitted up into wetsuits. There are no indoor showering or changing facilities available and we are asking people to bring appropriate changing kit e.g. towels, swim wear to change outside.

### **Climb & Zip High Ropes Half Day**

Each participant will now climb while being belayed individually by their instructor before being assisted onto the zip wire. This makes throughput a little slower but whilst waiting we will also be taking groups to activities like the giant swing, leap of faith, crate climbing and the caving ladder so that you can be having fun all through the session. You will do one of these additional activities in your session but maybe more depending on how quickly things go.

### **Laser Tag and Archery**

These two activities will run as 1.5 hour sessions with set start times. They can also be combined into a great land based half day experience. Laser Tag will run from 1000-1130 and 1400-1530 and Archery will run from 1130-1300 and 1530-1700.

### **Mountain Biking**

Those taking part in mountain biking will now be asked to meet us at the opposite side of the loch in the layby opposite the activity centre. Unfortunately during the COVID-19 pandemic, it is not possible to include the boat ride across the loch with the bikes. We are however, delighted to be able to extend this session to 3 hours which makes for a much better experience and allows you to truly explore the Galloway Forest Park. We will fit you up with bikes at the centre and give you directions to the starting point.

### **Wobbly Waterpark**

Regrettably we are unable to operate the waterpark as usual. We are currently accepting half day private hire bookings for the wobbly waterpark and slide for groups of up to 12. The activity will be instructor led but instead of the instructor being in the water they will be in a safety boat and able to offer assistance in an emergency. The cost for this activity is £250 and it can be hired for either a morning or afternoon. Minimum age 10 years old. Please be advised the water temperature is still cold even in the summer and participants must be confident swimming in open water (wetsuits and buoyancy aids provided).

## Pricing

Our prices remain consistent with our previous pricing structure and are based on the numbers booking in and the number of activities enjoyed within one day. Below is our pricing structure with some examples. All prices are per person and discounts for multiple sessions apply for sessions taking place on the same day.

	Price 1 person	Price 2 people	Price 3+	Examples
¼ day	£29.00	£22.50	£20.00	An archery session
½ day	£54.50	£37.00	£33.00	A ½ day sailing
¾ day	£60.00	£55.00	£41.00	A ½ day windsurfing + a laser tag session
Full day	£65.00	£57.00	£46.00	A ½ day sailing and a ½ day kayaking

## The Boring Bits

- Bookings must all be made in advance and we ask for full payment at the time of booking.
- We can take bookings for any number of people but reserve the right to cancel an activity if there are less than 3 people booked in.
- Younger children should be accompanied by adults
- If we are prevented from running activities due to government imposed restrictions then we will refund payments.
- We recommend taking out travel insurance in case a member of your group cannot attend due to illness.
- The weather can be wild in Scotland, activities go ahead in almost all conditions and unfortunately we do not offer refunds if you cancel due to the weather and we don't offer to reschedule at short notice.